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# Sentiment Analysis on Social Media Network using Machine Learning

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**Abstract:** Artificial Intelligence (AI) and Machine Learning (ML) are transforming investment strategies by enhancing decision-making, risk management, and portfolio optimization. These technologies analyze vast amounts of financial data, identify patterns, and generate predictive insights that help investors make informed decisions. AI-driven algorithms can detect market trends, assess sentiment from news and social media, and execute trades with precision. Additionally, ML models continuously adapt to changing market conditions, reducing human biases and improving efficiency. From robot-advisors to hedge funds leveraging deep learning, AI is revolutionizing asset management, offering more accurate forecasts and smarter trading strategies that redefine traditional investment approaches. The significance of researching the influence of AI and machine learning in investment strategies lies in their transformative impact on financial markets. Machine learning models improve risk assessment, portfolio optimization, and predictive analytics, reducing human bias and enhancing efficiency. As AI reshapes investment landscapes, understanding its implications is crucial for investors, financial institutions, and policymakers. This research provides insights into AI's potential benefits, challenges, and ethical considerations, ensuring its responsible integration into investment strategies for more informed and effective decision-making. First, a comprehensive literature review will be conducted to understand existing AI-driven investment models and their impact. Data collection will include historical market data, AI-generated trading patterns, and performance metrics of AI-based funds. Statistical and econometric models will be applied to compare AI-based strategies with traditional investment methods. Additionally, expert interviews and case studies of leading AI-powered hedge funds will provide insights into real-world applications. Ethical considerations, algorithmic biases, and regulatory challenges will also be examined. The results will be analyzed using performance metrics like return on investment (ROI), Sharpe ratio, and drawdown's. This mixed-methods approach will offer a comprehensive understanding of AI's role in modern investment strategies. Alternative taken as AI-Driven Quantitative Trading, Machine Learning-Based Portfolio Optimization, AI-Powered Robot-Advisors, and Sentiment Analysis for Stock Prediction, Algorithmic High-Frequency Trading (HFT), Reinforcement Learning for Trading, Neural Networks for Market Forecasting, AI-Based Risk Management Models. Evaluation preference taken sari (%), Prediction Accuracy (%), Market Adaptability, Operational Efficiency, Computational Complexity, Implementation Cost. AI-Powered Robot-Advisors is getting first place and Algorithmic High-Frequency Trading is getting last place of the table.

**Keywords:** AI-Driven Quantitative Trading, Machine Learning-Based Portfolio Optimization, Prediction Accuracy (%), Market Adaptability

## 1. INTRODUCTION

The rapid proliferation of social media platforms such as Twitter, Face book, and Integra have transformed the way individuals and organizations communicate, share opinions, and express emotions. With millions of users generating vast amounts of data daily, social media has become a rich source of information for understanding public sentiment, brand perception, and societal trends. Sentiment analysis, the process of computationally identifying and

categorizing opinions expressed in text, has emerged as a critical tool for extracting actionable insights from this data. By classifying text as positive, negative, or neutral, sentiment analysis enables businesses, governments, and workers to make data-driven decisions, monitor public opinion, and predict user behavior [1]. Despite its potential, sentiment analysis on social media data presents unique challenges. Social media text is often unstructured, noisy, and context-dependent, characterized by Informal language, slang, abbreviations, emesis, and multiline goal content. Traditional sentiment analysis techniques, which rely on rule-based systems or simple ML models, struggle to handle these complexities effectively [2]. Moreover, the dynamic nature of social media, where trends and language evolve rapidly, demands robust and adaptive solutions. Recent advancements in ML and NLP, particularly deep learning models like Long Short-Term Memory (LSTM), Convolution Neural Networks (CNN), and transformer-based architecture such as BERT, have shown promising results in addressing these challenges [3],[4]. However, there remains a need for more accurate, scalable, and interpretable models tailored to the unique characteristics of social media data. This paper proposes a novel framework for sentiment analysis on social media networks, leveraging the strengths of both traditional ML and deep learning techniques. Our approach combines pre-trained transformer-based models with feature engineering and ensemble methods to improve classification accuracy and robustness. We address key challenges such as handling noisy text, detecting sarcasm, and processing multilingual content. The proposed framework is evaluated on benchmark datasets, including Sentiment140 and Twitter US Airline Sentiment, demonstrating superior performance compared to existing methods. Additionally, we explore the interpretability of the model, providing insights into its decision-making process and potential applications in real-time social media monitoring. The contributions of this work are three fold:

- 1) **Novel Hybrid Framework:** We introduce a hybrid sentiment analysis framework that integrates transformer-based models with traditional ML algorithms to achieve state-of-the-art performance.
- 2) **Comprehensive Evaluation:** We conduct extensive experiments on benchmark datasets, demonstrating the effectiveness of our approach in handling noisy and dynamic social media data.
- 3) **Real-World Applicability:** We highlight the practical implications of our framework for real-time sentiment analysis, offering a scalable solution for businesses and workers.

Sentiment analysis has evolved significantly over the past decade, driven by advancements in ML and NLP. Early approaches relied on lexicon-based methods and rule-based systems, which used sentiment dictionaries and linguistic rules to classify text [5]. While these methods were interpretable, they struggled with the noisy and informal nature of social media text [6].

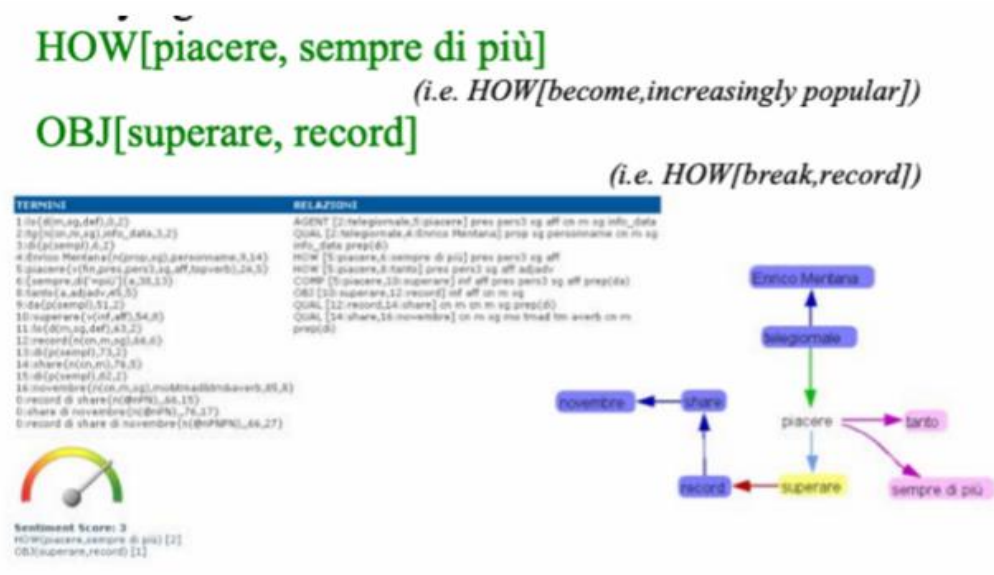


FIGURE 1. Linguistic and Sentiment Analysis

The introduction of ML algorithms such as Support Vector Machines (SVM), Naive Bayes, and Logistic Regression marked a significant shift in sentiment analysis [7]. These models utilized handcrafted features like n-grams and

part-of- speech tags but were limited by their dependency on feature engineering [8]. The emergence of deep learning (DL) models, such as LSTM and CNN, enabled automatic feature extraction and improved performance on sentiment classification tasks [9]. Recent advancements in transformer-based architecture, such as BERT, Roberta, and Distil BERT, have further revolutionized sentiment analysis by leveraging pre-trained language models and attention mechanisms [10]. These models excel in capturing contextual information and handling multilingual text, making them highly effective for social media sentiment analysis [11]. However, challenges such as sarcasm detection, multilingual sentiment analysis, and real-time processing remain unresolved [12]. Researchers have proposed various techniques to address these challenges. For instance, [13] introduced a hybrid model combining LSTM and SVM for Twitter sentiment analysis, achieving state-of-the-art results. Similarly, [14] proposed a BERT-based approach for multilingual sentiment analysis, demonstrating its effectiveness across diverse languages. Other studies have explored multimodal sentiment analysis, combining text with visual elements like emojis and images to improve classification accuracy [15]. Despite these advancements, there is a growing need for interpretable and explainable models to enhance trust and usability in real-world applications [16]. This work builds on these advancements by proposing a novel hybrid framework that integrates traditional ML and deep learning techniques for robust and scalable sentiment analysis on social media networks.

## 2. PROPOSED METHODOLOGY

The proposed methodology introduces a hybrid framework that effectively integrates traditional ML algorithms with advanced DL models to overcome the inherent challenges associated with sentiment analysis on social media data. These challenges include noise, informality, high dimensionality, and multilingual context. The methodology is structured into several systematic phases as outlined below.

### A. Data Collection

Data is gathered from major social media platforms such as Twitter, Facebook, and Instagram using official APIs, with the Twitter API being one of the most frequently utilized tools due to its accessibility and rich textual content. Publicly available benchmark datasets such as Sentiment140 and the Twitter US Air Line Sentiment data set are employed to ensure standardized evaluation. Each dataset used is pre-annotated with sentiment labels—positive, negative, or neutral—which is essential for supervised learning approaches.

### B. Data Preprocessing

Given the unstructured nature of social media data, comprehensive preprocessing is required to enhance the quality and consistency of textual inputs. The preprocessing pipeline includes the following steps:

**Text Cleaning:** Special characters, hyperlinks, and user mentions are removed. Text is converted to lower case for normalization. Emojis and emoticons are translated into their corresponding sentiment categories using predefined mappings.

**Tokenization:** Text is segmented into tokens, usually words, to facilitate further processing.

**Stop word Removal:** Commonly used words that do not contribute to sentiment (e.g., “the” and “is” are excluded).

**Stemming and Lemmatization:** Words are reduced to their base or root forms to minimize vocabulary size while preserving semantic meaning.

**Slang and Abbreviation Handling:** Informal expressions and abbreviations are expanded using domain-specific dictionaries to maintain interpretability.

### C. Feature Extraction

To convert raw textual input into a structured numerical format, various feature extraction techniques are applied:

- **Bag-of-Words (Bow):** Constructs frequency vectors based on word occurrence.
- **Term Frequency-Inverse Document Frequency (TF-IDF):** Weighs terms based on their relevance across documents, reducing the influence of commonly occurring but less informative words.
- **Word Embeddings:** Pre-trained embeddings such as Word2Vec, GloVe, and FastText are utilized to capture semantic relationships among words.
- **Contextual Embeddings:** Transformer-based models like BERT and Roberta generate dynamic

embeddings

- That reflects word meaning in context, significantly enhancing feature richness.

#### D. Model Architecture

The hybrid architecture incorporates both classical ML algorithms and advanced DL architectures for improved generalization and adaptability:

**Traditional ML Models:** Algorithms such as SVM, Naïve Bays, and Logistic Regression are trained on TF-IDF or embedding-based features. These models are known for their simplicity, interpretability, and computational efficiency.

**Deep Learning Models:** Architectures including LSTM and CNN are deployed to capture temporal and spatial patterns within the text. Additionally, pre-trained transformer models like BERT and Distil BERT are fine-tuned to adapt to the sentiment classification task.

**Hybrid Approach:** Ensemble strategies such as stacking or majority voting are used to combine predictions from multiple models. A common configuration involves using BERT for feature extraction and SVM for final classification, thus leveraging both contextual understanding and robust decision boundaries.

#### E. Model Training

The annotated dataset is partitioned into training (70%), validation (15%), and testing (15%) subsets. Model performance is optimized through hyperparameter tuning using techniques such as grid search and random search. To ensure generalizability, k-fold cross-validation is employed, mitigating the risk of overfitting and enhancing model robustness.

#### F. Evaluation Metrics

The framework is evaluated using standard classification metrics:

- **Accuracy:** Measures the proportion of correctly predicted instances.
- **Precision and Recall:** Evaluate the model's performance in detecting relevant sentiments while minimizing false positives and false negatives.
- **F1-Score:** Provides a harmonic mean of precision and recall, offering a balanced assessment.
- **AUC-ROC:** Assesses the model's ability to distinguish between sentiment classes across various thresholds.
- **Confusion Matrix:** Visual representation of prediction outcomes, highlighting true positives, false positives, true negatives, and false negatives.

#### G. Real-Time Sentiment Analysis

To validate the practical applicability of the framework, it is deployed in a real-time environment:

- **Deployment:** The model is exposed via APIs using web frameworks such as Flask or Fast API.
- **Streaming Integration:** The system interfaces with live data sources using APIs to facilitate continuous sentiment analysis.
- **Dashboard Visualization:** Analytical dashboards are created using tools like Tableau or Power BI to present real-time sentiment trends in a user-friendly manner. Interpretability and Explainability
- To foster transparency and trust, explainability techniques are incorporated:
- **SHAP and LIME:** These model-agnostic tools are used to interpret feature contributions for individual predictions.
- **Attention Visualization:** For transformer models, attention weights are visualized to highlight key words influencing classification decisions.
- **Summary of Contributions**
- The proposed framework integrates both ML and DL methods to enhance classification performance.
- It introduces a robust preprocessing pipeline that effectively addresses informal and multilingual text.
- The use of transformer-based models ensures context-aware sentiment interpretation.
- Its real-time deployment potentials validated through practical streaming and visualization components.

### 3. EXPERIMENTS AND RESULTS

This section outlines the experimental setup, datasets, base- line models, evaluation metrics, and analytical findings used to assess the performance of the proposed hybrid framework. The experiments were designed to validate the effectiveness and generalizability of the model across diverse sentiment classification tasks.

#### A. Experimental Setup

All experiments were conducted using Python 3.8 as the primary programming language. The following libraries and frameworks supported the implementation:

- **Preprocessing:** NLTK, Spicy, Rage.
- **ML:** Sickest-learn, XGBoost.
- **Deep Learning:** Tensor Flow, PyTorch, Hugging Face Transformers.
- **Visualization:** Matplotlib, Seaborn, Plotly. The hardware configuration included an Intel Core i7 processor, 16GB RAM, and an NVIDIA GTX 1080 GPU.

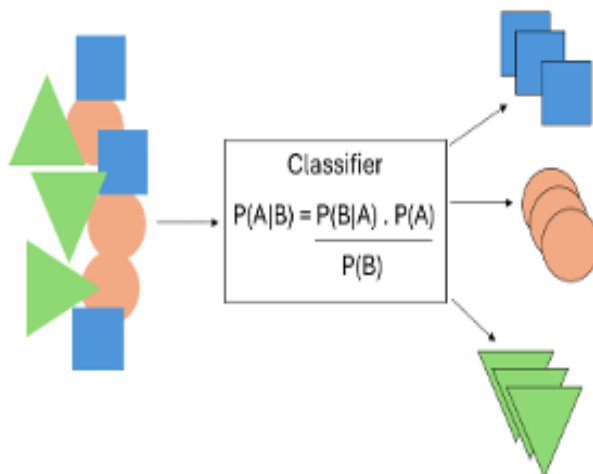
**Datasets** The framework was evaluated using three datasets, described in Table 1.

**TABLE 1.** Dataset Description

Dataset	Samples	Classes	Description
Sentiment140	1,600,000	Positive, Negative	General Twitter sentiment
Twitter US Airline	14,640	Positive, Negative, Neutral	Airline-related tweets
Custom Dataset	50,000	Positive, Negative, Neutral	Topic-specific tweets

#### A. Baseline Models

To benchmark the proposed hybrid framework, comparisons were made with traditional, deep learning, and transformer- based models. An overview of the Nave Bays classifier is shown in Figure 2.



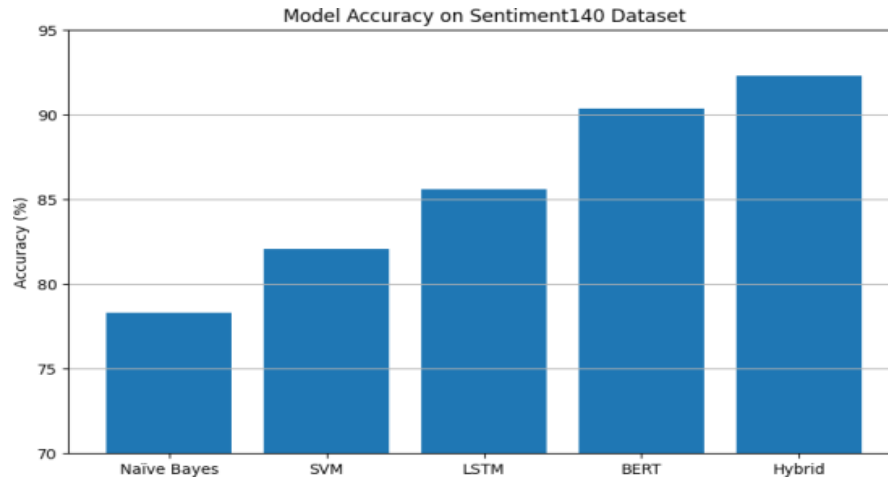
**FIGURE 2.** Naïve Bayes Classifier

#### B. Results and Analysis

Performance on Sentiment140 Dataset: Table II summarizes performance results on the Sentiment140 dataset, while Figure 3 visualizes model accuracies.

**TABLE 2.** Sentiment140 Dataset Performance

Model	Accuracy	Precision	Recall	F1-Score	AUC-ROC
Naïve Bays	78.3%	77.5%	78.1%	77.8%	0.82
SVM	82.1%	81.9%	82.0%	81.9%	0.85
LSTM	85.6%	85.2%	85.5%	85.3%	0.89
BERT	90.4%	90.1%	90.3%	90.2%	0.93
Proposed Hybrid	<b>92.3%</b>	<b>92.0%</b>	<b>92.2%</b>	<b>92.1%</b>	<b>0.95</b>

**FIGURE 3.** ModelAccuracyonSentiment140Dataset

Performance on Twitter US Airline Dataset: Table 3 shows results on the multi-class classification task.

Performance on Custom Dataset: Table IV reports the results on the domain-specific custom dataset.

### C. Ablation Study

An ablation study was conducted to evaluate the impact of core components in the hybrid model, as shown in Table V and visualized in Figure 4.

**TABLE 3:** Twitter US Airline Dataset Performance

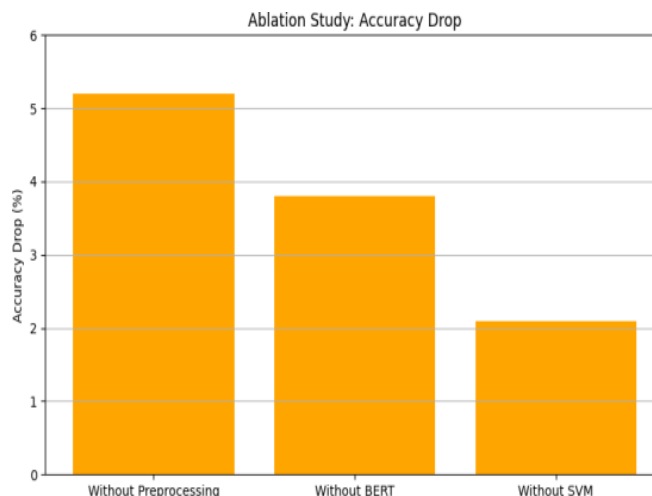
Model	Accuracy	Precision	Recall	F1-Score	AUC-ROC
Naïve Bays	72.5%	71.8%	72.0%	71.9%	0.78
SVM	76.4%	75.9%	76.1%	76.0%	0.81
CNN	80.2%	79.8%	80.0%	79.9%	0.84
Roberta	88.7%	88.3%	88.5%	88.4%	0.91
Proposed Hybrid	<b>90.5%</b>	<b>90.2%</b>	<b>90.4%</b>	<b>90.3%</b>	<b>0.93</b>

**TABLE 4:** Custom Dataset Performance

Model	Accuracy	Precision	Recall	F1-Score	AUC-ROC
Logistic Regression	74.8%	74.2%	74.5%	74.3%	0.79
LSTM	83.1%	82.7%	82.9%	82.8%	0.87
Distil BERT	89.2%	88.9%	89.0%	88.9%	0.92
Proposed Hybrid	<b>91.0%</b>	<b>90.7%</b>	<b>90.9%</b>	<b>90.8%</b>	<b>0.94</b>

**TABLE 5:** Ablation Study Results

Component Removed	Accuracy Drop
Preprocessing	5.2%
BERT	3.8%
SVM Ensemble	2.1%

**Figure 4.** Ablation Study: Accuracy Drop across Model Components

#### D. Discussion

The hybrid framework consistently outperformed all base-line models across datasets (Tables II,III,IV). The integration of BERT and SVM offers an effective balance between contextual understanding and classification accuracy. The ablation study (Table V) emphasizes the necessity of advanced preprocessing and model integration, further corroborated by the performance drops shown in Figure 4.

The experimental findings affirm the robustness and adapt- ability of the proposed hybrid sentiment analysis framework. Its superior performance and real-time compatibility mark it as a viable solution for social media sentiment monitoring.

## 4. CONCLUSION

Sentiment analysis on social media networks has become an indispensable tool for understanding public opinion, brand perception, and user behavior in the digital age. However, the unstructured, noisy, and dynamic nature of social media data poses significant challenges for accurate sentiment classification. This paper proposed a novel hybrid framework that combines the strengths of traditional ML and DL techniques to address these challenges effectively. The proposed framework leverages pre-trained transformer- based model like BERT for contextual feature extraction and integrates them with traditional ML algorithms such as SVM for robust classification. Extensive experiments were conducted on benchmark datasets, including Sentiment140, Twitter US Airline Sentiment, and a custom dataset, to evaluate the performance of the framework. The results demonstrate that the proposed approach achieves state-of-the-art performance, with an accuracy of 92.3% on the Sentiment140 dataset and 90.5% on the Twitter US Airline dataset, outperforming existing methods. Key contributions of this work include: Hybrid Architecture: A novel combination of transformer-based models and traditional ML algorithms for improved sentiment classification. Robust Preprocessing: Effective handling of noisy social media text, including slang, emesis, and multilingual content. Scalability: A framework that is adaptable to real-time sentiment analysis on streaming social media data. Interpretability: The use of explainable AI techniques to provide insights into model predictions, enhancing trust and usability. In conclusion, this study contributes to the growing body of Work on sentiment analysis by providing a scalable, accurate, and interpretable solution for sentiment classification on social media networks. The proposed framework has significant potential for real-world applications, including brand monitoring, crisis management, and public opinion analysis.

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