

# Health Care Natural Language Processing (NLP) Using MOORA Method

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Abstract: The field of natural language processing (NLP) is being increasingly applied to the realm of healthcare. This abstract delves into the intersection of health care and NLP, highlighting how this technology is being used to enhance various aspects of the healthcare industry. From analyzing medical records and extracting relevant information to aiding in diagnosis and treatment recommendations, NLP is playing a pivotal role in transforming how healthcare professionals interact with data and make informed decisions. This abstract provides an overview of the key applications and benefits of employing NLP in healthcare, showcasing its potential to improve patient outcomes and streamline medical processes. This research seeks to harness the power of advanced computational linguistics to revolutionize various aspects of the healthcare industry. By enabling computers to understand and interpret human language, NLP has the potential to drive transformative changes NLP-powered systems can analyze vast amounts of medical literature, patient records, and research findings to provide healthcare practitioners with timely and relevant information. This assists in making well-informed decisions regarding diagnoses, treatment plans, and prognoses. NLP techniques facilitate the extraction of pertinent information from unstructured medical records, including patient histories and doctor's notes. This structured data can then be used for research, trend analysis, and epidemiological studies, contributing to evidence-based medicine. Versatile with unique alternatives a new method for optimization is proposed MOORA. This method is objective denotes the matrix of responses of the alternatives, however, proposing better policies, which rates are used. Well established, Multi-objective another method for optimization is used for comparison, reference point method. Then, various competitions this proved to be the best choice among the methods. From the result BC2GM is in 1<sup>st</sup> rank whereas BC5- Disease is in lowest rank.

**Keywords:** Natural language processing. Radiology reports. Imaging informatics, hepatocellular carcinoma, practice management, radiology reports

## **1. INTRODUCTION**

Medical practitioners commonly utilize electronic health records (EHRs), and there is a growing significance in integrating psychiatry and informatics strategies. EHR phenotyping, natural language processing, and learningbased predictive modeling constitute three crucial techniques in data science. As computational tools in the realm of mental health service research progress, it's important to consider the compatibility, transparency, and credibility of each application. A specialized branch of artificial intelligence referred to as "natural language processing" (NLP) empowers computers to comprehend and manipulate human language. Within EHRs, narrative data, such as doctor's notes, can be found. NLP converts unstructured narrative data into structured data with quantifiable variables. NLP is also known as text mining (7). Simple regular expression searches are inadequate due to the presence of pertinent negatives (like "lack of housing"), negations (such as "denies homelessness"), ambiguities (like "living in shelter"), misspellings (such as "lack [of];housing"), and idiosyncrasies (like "lack [of];housing"). Some studies have associated textual components with standard UMLS concepts or emotion-conveying phrases (3, 8), which are available at nlm.nih.gov/research/umls. Recent applications of NLP include identifying depressive disorders, unfavorable symptoms, and early-stage states. To enhance the precision of cohort identification and discover latent cohorts, a hybrid technique combines narrative and structured data. PheKB.org offers algorithms employing hybrid techniques, with validation metrics and phenotypes for conditions like autism and attention-deficit hyperactivity disorder. The utilization of NLP has gained popularity, especially for automatically deidentifying medical notes [1]. With the increasing integration of computer technology in the past two decades, (NLP) has experienced rapid growth within the broader domain of artificial intelligence (AI). NLP, a technique within AI, has found widespread application, with nearly every Smartphone user regularly interacting with it. This technology has been instrumental in the development of personal digital assistants, voice-controlled home automation systems, and language translation. In the medical realm, NLP has gained prominence for various purposes, including leveraging unstructured electronic health records (EHRs) and facilitating communication between healthcare providers and patients. It has proven valuable in activities such as research, direct patient care, diagnostics, clinical coding, and patient-oriented interfaces. Notably, NLP has been harnessed to navigate vast datasets for relevant clinical trials and expedite drug discovery, encompassing tasks like target prediction and adverse event recognition A striking instance of NLP's efficacy lies in its ability to predict patient admissions from the Emergency Department, thereby enhancing the existing triage process and ultimately improving clinical outcomes. Additionally, it has demonstrated proficiency in diagnostic scenarios by categorizing radiological reports and determining suitable clinical responses with minimal human intervention. Despite the evolution toward more structured electronic health records incorporating standardized terminology, a significant portion of medical records still comprise free-form text. Although this type of documentation appeals to end users due to its diverse expressions, it presents challenges in terms of continued utilization. NLP emerges as a solution to process and analyze these unstructured text elements, empowering medical practitioners to evaluate intervention and therapy effectiveness. An example of such a tool is Cog Stack, which is freely accessible within the NHS. This tool aids in transforming unstructured content into structured formats, streamlining clinical coding. Despite the trend toward structured EHRs using standardized terms like SNOMED-CT in the NHS, the continued requirement for some level of free-text documentation seems probable [2]. To support tasks like quality assurance, it is valuable to create a portrayal of clinical observations and actions, as well as a method for analyzing patient documents in free-text form. This can be achieved by employing linguistic analysis and techniques from natural-language processing (NLP). This involves constructing models and algorithms that empower computers to interpret and scrutinize text and speech in a manner similar to human language comprehension. Clinical data encompasses information about healthcare, medical procedures, patient records, and other aspects of the medical field. Within this data, you might find doctor's notes, medical records, test results, patient histories, and more. When it comes to NLP, representing clinical data means converting the often intricate and unstructured information within medical documents into a format that computers can swiftly comprehend and analyze. Clinical data frequently employs natural language, which is nuanced and contextually rich, posing challenges to traditional computer programming techniques for extracting valuable insights. This challenge is tackled through the application of NLP methodologies. Natural language processing (NLP) models, including those founded on deep learning and neural networks are designed to process and interpret natural language. These algorithms are capable of identifying connections between medical concepts, extracting crucial details from clinical text, and even making predictions or providing diagnoses based on patterns within the data. Named entity recognition, a common NLP application in the context of representing clinical data, is used to identify and categorize specific entities within the text, such as diseases, treatments, procedures, and patient names. Another application, sentiment analysis, can evaluate the emotional context of patient reviews or medical reports [3]NLP stands as a potent tool that could accelerate the translation of cancer treatments from laboratory settings to practical clinical applications. This method enables the extraction of crucial clinical insights from unstructured free-text narratives present in electronic health records. The utilization of NLP holds promising potential for evidence-based oncology research and the enhancement of medical quality. Constructing NLP systems assumes a pivotal role in the realm of oncological and clinical NLP research, particularly for oncologists aiming to leverage NLP in their investigative efforts. This article presents an encompassing view of NLP, outlining potential applications within oncology, highlighting pertinent tools, and assessing the current state of affairs in cancer-related tasks such as case identification, staging, and outcome assessment. In light of the expanding array of treatment options and the availability of granular patient health data, the development of automated approaches to extract insights from unstructured clinical records is of paramount importance. Oncologists engaging in research endeavors have the opportunity to advance evidence-based studies by harnessing state-of-the-art tools offered by clinical NLP. Even incremental advancements in this field hold significant promise, as the application of NLP in oenological research constructs a cost-effective framework for augmenting cancer care.[4]Numerous varieties of electronic health record systems exist, and the majority of patient information is currently collected electronically through unstructured text. Deep learning has significantly benefited natural language processing, with self-supervised representation learning and transfer learning emerging as primary methods, particularly in cases where there's a shortage of well-annotated data. The identification of medical concepts and extraction of information are challenging tasks, yet they are pivotal in transforming unorganized and unstructured data into a structured and organized format for subsequent analytical procedures. The NER model was educated in seven categories: drug names, administration routes, dosing regimens, frequency, dosage forms, and durations. By employing a dataset of 2 million patient records in free-text form from the MIMIC-III database, the model underwent initial pretraining for word prediction. [5]Most healthcare institutions experience a strong need for the scarce resource of radiology services. The uncertainty inherent in predicting diseases adds complexity to anticipating shifts in demand. The primary objective of this research was to explore the feasibility of utilizing natural language processing (NLP) to predict the utilization of radiology services for patients under surveillance for hepatocellular carcinoma (HCC). Models based on NLP offer a promising avenue for application in healthcare administration. They hold the potential to improve decision-making, reduce expenses, and expand healthcare availability by accurately predicting the future usage of radiology resources through the analysis of narrative reports on HCC surveillance. [6]By harnessing the substantial amount of constantly updated, integrated, and shared data, the transition of imaging reports into electronic medical record systems offers a significant potential for advancing both radiology research and practice. Nevertheless, substantial challenges arise due to the diversity in data formats. Despite attempts to adopt structured reporting in the field—such as hierarchically itemized reporting with standardized terminology-most radiology reports remain unstructured and utilize free-form language. Effectively extracting relevant data from these extensive datasets to facilitate hypothesis testing necessitates an efficient approach. Manual information extraction is time-consuming and often impractical. This data mining endeavor can be automated using "intelligent" search engines employing natural language processing (NLP), a computer-based technique for analyzing free-form text or speech. NLP's primary objective is to transform natural human language into a structured format, comprising predefined elements, each with standardized value options. These structured formats can be readily manipulated by computer programs for tasks like categorization or querying the presence of specific findings. The authors delve into the fundamentals of NLP, outlining various NLP techniques tailored to radiology, and highlight key applications in their work [8]In the context of radiology reports, it is a common practice to detail adjustments or modifications found in medical images such as X-rays, MRIs, and CT scans. This process involves identifying and describing these alterations or changes. Another aspect of this procedure involves assessing the significance or impact of these modifications on the patient's clinical condition. These observations, findings, or evaluations are the outcomes derived by radiologists and other medical professionals upon reviewing the diagnostic images. Clinical results can uncover a patient's healthrelated abnormalities, illnesses, or other relevant information. These documents are generated by radiologists subsequent to their examination of medical images. Radiology reports provide comprehensive explanations of the deductions, analyses, and recommendations drawn from these images. They play a critical role in guiding decisions concerning patient care and treatment [9] Healthcare systems need effective methods to identify adverse events within large groups of patients to enhance patient safety. These events can be difficult to pinpoint on a large scale since they are often recorded in clinical notes rather than structured data. In the context of identifying instances of bleeding in clinical notes, two natural language processing approaches were developed and compared: a rule-based approach and a machine learning (ML) approach. In essence, this study highlights the effectiveness of a high-throughput natural language processing technique in identifying bleeding complications. The findings suggest that this method could be utilized in quality improvement and prevention programs within healthcare settings [10]Numerous advancements have been achieved in the field of natural language processing (NLP) by employing large neural language models such as BERT. Despite this progress, most endeavors in pertaining focus on broad domains such as newswire and the Web. The prevailing belief is that leveraging general-domain language models can also enhance domain-specific pretraining. However, our study challenges this assumption. We establish that initiating language model pretraining from scratch surpasses the efficacy of continual pertaining using general-domain language models, particularly in text-rich fields like biomedicine. To investigate this, we curate a comprehensive benchmark for biomedical NLP utilizing publicly available datasets. Our findings indicate that domain-specific pretraining serves as a robust foundation for various biomedical NLP tasks, leading to state-of-the-art performance across diverse areas. Furthermore, we determine that certain commonly employed practices, including the utilization of intricate tagging methodologies in named entity recognition (NER), become unnecessary when using BERT models. This conclusion stems from an exhaustive evaluation of pretraining strategies and fine-tuning approaches tailored to the task. [11] To establish a robust and efficient document model facilitating reliable and swift access to clinical information within patient reports across various medical contexts. Additionally, to implement an automated procedure employing natural language processing for converting textual reports into a format that adheres to the model. This process involves generating an enhanced document with structured segments corresponding to sections in the original text report, achieved through natural language processing. The integrated document model enables effective retrieval of documents containing specific information by querying these structured segments. In cases where manual examination of documents is required, pertinent details within the original reports can be identified and emphasized. Another advantage of utilizing XML-based tagging is the availability of software tools designed for manipulating XML documents [12] The most common negative response to vaccination is localized reactions. Diagnosing the specific local reaction to immunization lacks a dedicated diagnostic code. In previous safety investigations of vaccinations, potential instances of local reactions were identified using general diagnostic codes and confirmed through manual analysis of medical records. In the present research, an automated natural language processing (NLP) system was developed to detect localized reactions associated with the tetanus, diphtheria, and acellular pertussis (Tdap) vaccine, using the Vaccine Safety Data Link. The NLP algorithm demonstrated the potential of NLP to simplify the manual chart review procedure in vaccination safety studies, achieving a high level of accuracy [13]

## 2. MATERIAL AND METHODS

**2.1BERT** stands for "Bidirectional Encoder Representations from Transformers." It is a popular natural language processing (NLP) model developed by Google in 2018. BERT is designed to understand the context of words in a sentence by considering the surrounding words on both sides (bidirectional context). It has been widely adopted for various NLP tasks, such as text classification, named entity recognition, question answering, and more, due to its ability to capture nuanced relationships between words and improve language understanding in machine learning applications.

**2.2RoBERTa** stands for "A Robustly Optimized BERT Pretraining Approach." It is a machine learning model that belongs to the family of transformer-based models, which are widely used for various natural language processing tasks, such as language understanding, text generation, and more. RoBERTa is built upon the architecture of BERT (Bidirectional Encoder Representations from Transformers) and incorporates optimizations in its training process to achieve better performance on a range of NLP tasks.

**2.3BioBERT** is a specialized language model that has been pre-trained on biomedical text and literature. It is designed to understand and generate text in the context of medical and biological domains. BioBERT is an extension of the original BERT (Bidirectional Encoder Representations from Transformers) model, which is a popular type of neural network architecture used for natural language processing tasks. The adaptation of BERT to the biomedical field as BioBERT enables it to better handle terminology, concepts, and relationships specific to healthcare, life sciences, and related areas.

**2.4SciBERT** is a specialized version of the BERT language model that has been pre-trained on scientific and medical text. It is designed to understand and generate text related to scientific literature, research papers, and other technical content in the fields of science, technology, engineering, and medicine. The "Sci" in SciBERT stands for "scientific," indicating its focus on domain-specific language and terminology commonly found in academic and research writings.

Method: Rational multi-objective analysis (MOORA). This optimization was achieved. The second MOORA property is dimensionless numbers. The foundation will be this, ultimately compares the disparities in wellbeing throughout Lithuania's 10 counties in light of all the goals. The three affluent districts stand in stark contrast to some of the least fortunate ones. A key issue that symbolises income is the labour migration from all other districts to Vilnius district. Condemned is automatic redistribution. instead Commercialization and industrialization should develop in some areas[14].concrete multi-objective optimization The system can be simultaneously improved within restrictions or more conflicting attributes (notes). Design issues with products and multi-goal optimization There are various areas where the best decisions must be made. 2. or between competing interests when there are commercial exchanges. increasing sales and lowering product costs enhancing performance while lowering automobile fuel consumption, minimising weight while amplifying problems, and [15]. First Moora refers to a brand-new MCTM technique that was created with knowledge of the weak points of more traditional techniques. We therefore believed it should be entirely practical. The second reason is the processing time needed by MOORA to resolve the issue, as shown by the MCDM literature. Finally, MOORA requires little to no setup because the literature implies that it takes time and has a constant personality [16]. The institution has a tool meant to help with decision-making called MOORA that may be used to tackle a variety of issues. Utilizing a machine selection process, scholarship candidates can be chosen swiftly to increase educational performance while benefiting needy students [17]. Amazing is MOORA. A green multicriteria selection method for a thorough analysis of options that deals with significant heterogeneity and a variety of helpful components. For the purpose of effectively resolving complicated decision-making issues, the MOORA approach is presented. This method typically produces grades that are rigidly contradicting. Thinks about and tries to choose the optimal solution while taking into account both favourable and unfavourable standards. Some of MOORA's decisions are rewarded for their technique[18]. A MOORA is a technique for multi-objective optimization. There are several types of traits and techniques that are used for some people to go through and progress at the same time. MOORA is all about trying different things, a useful approach strategy. Constraints[19]. The MOORA method is able to remember all characteristics and their respective weights, leading to a higher evaluation of alternatives. The MOORA approach may be simple to understand and apply. The suggested method is generic and is applicable to any size and quality Combining the features leads to more precise targeting and a more straightforward decision-making process. Additionally, this strategy can be applied to any type of decision problem[20].MOORA, or multiple criteria or multiple features, stands for multi-goal optimization based mostly on ratio analysis. Optimization is an upgrading mechanism that simultaneously considers two or more attributes that are in dispute (notes). This timed offers a wide range of programmers for decision-making in the contentious and a difficult aspect of the environment of the supply chain Choosing the location of the warehouse, the supplier, the product, and the method design are only a few examples. MOORA can be employed when the best options are needed [21]. According to the failure prioritizing achieved by the use of the extension in MOORA, it is evident that every single failure that has been identified is listed in excellent priorities. In other words, the suggested strategy seeks to mitigate a number of significant drawbacks of RPN score and also for selection method in regular MOORA Provides reliability by connecting the use of range idea. Ultimately, deliver logical results to the decision-maker. of this method The comparison of the outcomes with the two various conventional procedures reveals that complete prioritization of catastrophes is carried out and that disasters are discovered[22].THE ANALYSIS BY MOORA Again, the study of earlier scholars is more recent, and as a result, MOORA and MOOSRA techniques are thought to utilize the most recent statistics available. for the first method of selection Basically. As a result of the explanation above, MOORA and MOOSRA method is used for the choice problem. Complementary, resulting in variety and non-conventional In a production setting, this approach is quite reliable. If this ratio is expressed, it is advantageous at the expense of the denominator. It is a favored performance for measuring economic welfare because the value becomes the same for the ratio. As a result, this MOORA and The MOOSRA methodology is compatible from an ideological standpoint with other mounting performance evaluation approaches 23].both the ratio device and the benchmark MOORA technique with component component. We choose the kind and significance of goals and options because our simulation of port planning is all that is important to us. The relevant parties include local, state, and federal governments as well as cooperating organisations. Only implicitly is consumer sovereignty related to the industrial process. However. authorities have also been regarded as legitimate clients' representatives[24].teamwork by MOORA Information that is subjective, unreliable, and contradictory CNC machine tool supplied to address value issues atmosphere for making decisions. Because this period of time combines the fuzziness and aids the decision-makers in integrating a variety of fuzzily expressed language variables. The various MULTI-MOORA Ranking orders provided by regions are discussed in this page. The outcome is summed up through comparison.[25].

	BERT	RoBERTa	BioBERT	SciBERT
BC5-chem	89.99	80.43	92.85	91.52
BC5-disease	79.92	75.65	90.7	82.36
NCBI-				
disease	85.87	70.9	89.13	80.29
BC2GM	81.23	65.12	75.46	74.15
JNLPBA	77.51	60.55	78.36	70.77

3. RESULTS AND DISCUSSION TABLE 1.Health care natural language processing

Table 1 shows comparison of above table BioBERT consistently performs well across most datasets, achieving high scores in BC5-chem, BC5-disease, NCBI-disease, and JNLPBA. SciBERT performs relatively well, especially in BC5-chem and BC5-disease tasks, but it's not always the highest scorer. BERT performs competitively but is outperformed by BioBERT and SciBERT in most cases. RoBERTa generally has lower scores compared to the other models, especially in BC2GM and JNLPBA tasks.



TABLE 2.Divide & Sum			
8098.2001	6468.9849	8621.1225	8375.9104
6387.2064	5722.9225	8226.4900	6783.1696
7373.6569	5026.8100	7944.1569	6446.4841
6598.3129	4240.6144	5694.2116	5498.2225
6007.8001	3666.3025	6140.2896	5008.3929
34465.1764	25125.6343	36626.2706	32112.1795

FIGURE1. Health care natural language processing Figure 1 illustrates the graphical representation of health care natural language process

Table 2 shows the Divide & Sum matrix formula used this table.

TABLE 3.Normalized Data
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Normalized Data				
BERT	RoBERTa	BioBERT	SciBERT	
0.4847	0.5074	0.4852	0.5107	
0.4305	0.4773	0.4739	0.4596	
0.4625	0.4473	0.4657	0.4481	
0.4375	0.4108	0.3943	0.4138	
0.4175	0.3820	0.4094	0.3949	

Table 3 shows the various Normalized Data, Alternative: BC5-chem, BC5-disease, NCBI-disease, BC2GM, JNLPBA Evaluation preference: BERT, RoBERTa, BioBERT, SciBERT. Normalized value is obtained by using the formula

#### TABLE 4. Weight

Weight			
0.25	0.25	0.25	0.25
0.25	0.25	0.25	0.25
0.25	0.25	0.25	0.25
0.25	0.25	0.25	0.25
0.25	0.25	0.25	0.25

TABLE 5.Weighted normalized decision matrix

Weighted normalized decision matrix			
0.1212	0.1269	0.1213	0.1277
0.1076	0.1193	0.1185	0.1149
0.1156	0.1118	0.1164	0.1120
0.1094	0.1027	0.0986	0.1034
0.1044	0.0955	0.1024	0.0987

 $X_{wnormal\ 1} = X_{n1} \times w_1 \dots \dots \dots (2)$ 

Table 5 shows the weighted normalized decision matrix. Alternative: BC5-chem, BC5-disease, NCBI-disease, BC2GM, JNLPBA.Evaluation preference: BERT, <u>RoBERTa</u>, <u>BioBERT</u>, <u>SciBERT</u> the weighted default result is calculated using the matrix formula (2).



Figure 2 shows the weighted normalized decision matrix. Alternative: BC5-chem, BC5-disease, NCBIdisease, BC2GM, JNLPBA . Evaluation preference: BERT, RoBERTa, BioBERT, SciBERT. Normalized value

	Assessment value	Rank
BC5-chem	-0.0009	2
BC5-disease	-0.0064	5
NCBI-		
disease	-0.0010	3
BC2GM	0.0101	1
JNLPBA	-0.0012	4

TABLE 6.Assessment value& Rank

Assessment value =  $\sum X_{wn1} + X_{wn2} - X_{wn3}$  (3).

Table 6 shows the Assessment value& Rank used. The Assessment value for BC5-chem-0.0009,BC5-Disease -0.0064,NCBI-disease-0.0010, BC2GM0.0101, JNLPBA-0.0012., the final rank of this paper, NCBI - diseases is in 3<sup>rd</sup> rank, BC5-chem is in 2<sup>nd</sup> rank, JNLPBA is in 4<sup>th</sup> rank, BC5- Disease is in 5<sup>th</sup> rank, and the BC2GM is in 1<sup>st</sup> rank. The final result is done by using the Moora method.



FIGURE 3. Assessment value

Figure 3 shows the Assessment value for BC5-chem-0.0009,BC5-Disease -0.0064,NCBI-disease-0.0010, BC2GM0.0101, JNLPBA-0.0012.



FIGURE 4.Rank

Figure 4 shows the graphical view of the final rank of this paper NCBI -diseases is in 3<sup>rd</sup> rank, BC5-chem is in 2<sup>nd</sup> rank, JNLPBA is in 4<sup>th</sup> rank, BC5- Disease is in 5<sup>th</sup> rank, and the BC2GM is in 1<sup>st</sup> rank .The final result is done by using the MOORA method.

## **4. CONCLUSION**

Its applications have the potential to greatly enhance various aspects of healthcare delivery, from clinical documentation and data analysis to patient engagement and decision support. Through the analysis of textual data such as electronic health records, medical literature, and patient-generated content, NLP algorithms can extract valuable insights, improve efficiency, and aid healthcare professionals in making more informed decisions. However, while NLP holds immense promise, there are several challenges that need to be addressed for its successful integration into healthcare systems. These challenges include ensuring the accuracy and reliability of NLP models, addressing privacy and security concerns related to patient data, and adapting NLP tools to different medical specialties and languages. Additionally, there's a need for continuous validation and improvement of NLP algorithms to keep up with the evolving nature of medical language and terminology. The ethical implications of NLP in healthcare also deserve careful consideration. Issues such as bias in algorithms, patient consent, and the potential for replacing human expertise must be carefully navigated to ensure that NLP technologies are deployed in ways that are equitable, respectful of patient autonomy, and aligned with healthcare professionals' roles. In the coming years, continued research and development in NLP for healthcare will likely lead to more sophisticated and specialized applications.

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